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PLASTIC SURGERY ASSOCIATES

10 **UNITED STATES DISTRICT COURT**

11 **DISTRICT OF NEVADA**

12 JENNIFER TAUSINGA, on behalf of herself
and all others similarly situated;

13 Plaintiff,

14 vs.

15 HANKINS & SOHN PLASTIC SURGERY
16 ASSOCIATES, an unknown entity;
HANKINS PLASTIC SURGERY
17 ASSOCIATES, P.C., a domestic professional
corporation; DOES 1 through 20, inclusive

18 Defendants.

19 Case No.: 2:23-cv-00824-CDS-EJY

20 **DEFENDANT HANKINS PLASTIC
SURGERY ASSOCIATES, P.C. dba
HANKINS & SOHN PLASTIC
SURGERY ASSOCIATES'
MOTION TO DISMISS**

21 COMES NOW Defendant HANKINS PLASTIC SURGERY ASSOCIATES, P.C. dba
22 HANKINS & SOHN PLASTIC SURGERY ASSOCIATES (wrongly identified separately as
23 HANKINS & SOHN PLASTIC SURGERY ASSOCIATES), by and through its counsel of record,
24 the law firm of KRAVITZ, SCHNITZER, JOHNSON & WATSON, CHTD., and respectfully
25 requests that this Court dismiss this Class Action Complaint ("Motion").

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1 This Motion is made based upon the attached Memorandum of Points and Authorities, all
2 papers and pleadings on file herein, and any oral argument the Court will allow at the hearing of
3 this matter.

4 DATED this 14th day of July, 2023.

KRAVITZ SCHNITZER JOHNSON
& WATSON, CHTD.

/s/ L. Renee Green

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MEMORANDUM OF POINTS AND AUTHORITIES

I. INTRODUCTION

In 2023, Defendant, Hankins Plastic Surgery Associates, P.C. dba Hankins & Sohn Plastic Surgery Associates (“Hankins & Sohn”) like so many companies and entities before it, was the victim of a criminal cyberattack. These criminal actors preyed on Hankins & Sohn, illegally gaining access to Hankins Plastic Surgery Associates, P.C.’s server and files.

Upon discovering the attack, Hankins & Sohn worked quickly and decisively to deactivate the impacted accounts, reset passwords, and thoroughly investigate the issue. The FBI also became involved in this investigation. Moreover, Plaintiff was notified of this attack.

After receiving notification of the cyberattack, Plaintiff filed this lawsuit, on behalf of herself and for every other person that was notified. Plaintiff did not bring this class action because each of the purported class members experienced any damages. Instead of establishing the five prerequisites to certify certain members as a class, Plaintiff seeks to define her class members as people who might have a substantial “increased *risk* of identity theft and fraud.” However, this *risk* of harm is insufficient to establish cognizable damages. Plaintiff also

1 conclusory alleges that she and the Class Members have incurred or will incur out-of-pocket costs
2 without pleading any facts to support this conclusory statement. Claiming that something will or
3 might happen is speculative and not considered cognizable damages. As a result thereof, Plaintiff's
4 claims should be dismissed as her damages are not cognizable under Nevada law.

5 Even if Plaintiff alleged a form of cognizable injury on behalf of herself and the class
6 members (which she does not), her negligence and negligence per se claims should still be
7 dismissed. Specifically, Plaintiff's damages are purely economic in that Plaintiff pleads only
8 increased costs. As these alleged injuries are purely economic, Plaintiffs' negligence and
9 negligence per se claims from which relief cannot be granted as they are barred by the economic
10 loss doctrine. Plaintiff's negligence per se claim should also be dismissed because Nevada does
11 not recognize negligence per se as a separate cause of action from negligence.

12 Moreover, Plaintiff asserts a breach of contract claim against Defendants without
13 identifying the facts necessary to establish that the parties reached an agreement enforceable under
14 the contract to protect her personal and financial information. Plaintiff also failed to identify which
15 terms Hankins & Sohn purportedly breached. As Plaintiff alleges no contractual provisions to
16 indicate that Defendant agreed to be an insurer of the data's safety, Plaintiff's breach of contract
17 claim should be dismissed.

18 Plaintiff's unjust enrichment claim should also be dismissed because Plaintiff fails to plead
19 a benefit that Plaintiff provided to Defendant beyond the contract. Moreover, although Plaintiff
20 conclusory pleads that there was no viable remedy at law in this claim, she failed to state why there
21 was no such remedy when the rest of the Complaint requests multiple legal relief, such as an
22 injunction and monetary damages. As a result thereof, Plaintiff's unjust enrichment claim should
23 be dismissed.

24 Plaintiff also seeks to assert the breach of confidence/invasion of privacy cause of action
25 upon the wrong party. As Defendants are also a victim of identity theft, Plaintiff should have
26 asserted this invasion of privacy on the criminal third parties. However, Plaintiff failed to do so
27 and instead attempted to mask this claim when it is, in essence, a redundant implied breach of
28 contract claim. As a result thereof, Plaintiff's invasion of privacy claim should be dismissed.

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1 Last, Plaintiff pleads that Hankins and Sohn violated three statutes under Nevada's
 2 Consumer Fraud Act. However, Plaintiff failed to allege that Hankins and Sohn had the requisite
 3 intent to commit these violations under two of the statutes, which is a requirement under the
 4 statutes. Moreover, one of the statutes that Plaintiff cites for this violation is inapplicable under
 5 Nevada's Consumer Fraud Act.

6 The Ninth Circuit recently affirmed the dismissal of a data breach class action with facts
 7 nearly identical to this matter due to the plaintiff's "fail[ure] to adequately allege damages
 8 stemming from a data breach of [defendant] third parties." The same analysis should apply here
 9 due to the many fallacies of Plaintiff's Complaint, and as a result thereof, Plaintiff's Class Action
 10 claim should be dismissed.

11 **II. PLAINTIFF'S ALLEGATIONS**

12 **A. Plaintiff asserted multiple and duplicative causes of action against Hankins and
 13 Sohn due to criminal actions of third parties hacking into Hankins and Sohn's
 14 computer system.**

15 Plaintiff filed her Class Action Complaint on March 30, 2023, and alleged the following
 16 causes of action against Hankins & Sohn: (1) negligence, (2) negligence per se, (3) breach of
 17 implied contract, (4) unjust enrichment, (5) breach of confidence-public disclosure of private facts,
 18 and (6) Violation of Nevada's Consumer Fraud Act.¹

19 Plaintiff alleges on or about March 14, 2023, "Defendants notified affected patients,
 20 including Plaintiff Tausinga of "a recent data security event that may impact some of your
 21 information."² Plaintiff subsequently alleges that photographs taken of her were disseminated.³
 22 However, the Class that Plaintiff seeks to certify includes members who did not have their
 23 photographs or data disseminated.⁴ Instead, Plaintiff seeks to represent a class of people whose
 24

25 ¹ See generally ECF No. 1-2.

26 ² *Id.* at ¶ 4.

27 ³ *Id.* at ¶ 49.

28 ⁴ *Id.* at ¶ 75.

1 “PII and/or PHI was compromised,” but who may have not experienced any damages.⁵ Although
 2 Plaintiff admits that the criminal third parties committed these acts, Plaintiff attempts to impose
 3 liability upon Defendants when Defendants were also victims of identity theft.

4 **B. Plaintiff’s Negligence and Negligence per se Claims**

5 Plaintiff alleges the same allegations against Hankins and Sohn in her negligence and
 6 negligence per se claims. Specifically, Plaintiff alleges in her negligence/negligence per se claim
 7 that Hankins & Sohn breached their duties by “failing to provide fair, reasonable, or adequate
 8 computer systems and data security practices.”⁶

9 Despite Plaintiff’s allegations, Plaintiff never alleged in her Complaint how the class
 10 members have experienced damages that are recognized under the negligence theory. Instead,
 11 Plaintiff claims that Plaintiff and the Class Members have a “substantially increased risk of
 12 suffering identify theft and fraud.”⁷ Plaintiff and the Class Members also claim that they have an
 13 imminent and impending injury flowing from *potential* fraud.⁸ However, Plaintiff provides no
 14 factual indication that each potential class member experienced an injury or fraudulent related
 15 activity.

16 Plaintiff subsequently alleges that “there is a *risk* of exposure.”⁹ However, Plaintiff failed
 17 to articulate the alleged damages they experienced, including whether an unauthorized person (1)
 18 opened a bank account in their names, (2) filed tax returns, or (3) made fraudulent charges on their
 19 credit cards. Plaintiff alleges no fraudulent activity, and instead claims that she and “the Class
 20 Members [are] at a significantly increased and unknowingly broad risk of fraud.”¹⁰

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23 ⁵ *Id.*

24 ⁶ *Id.* at ¶¶ 89, 102

25 ⁷ *Id.* at ¶ 67.

26 ⁸ *Id.* at ¶ 91.

27 ⁹ (emphasis added) *Id.* at ¶ 92.

28 ¹⁰ *See id.* at ¶ 91.

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2 Plaintiff also alleges that she and her Class members have experienced a “diminution of
 3 value in the value of their PII¹¹/PHI¹².¹³ However, Plaintiff lists this as a damage even for the
 4 Class Members whose information was not disseminated as Plaintiff’s class is defined as “[a]ll
 5 individuals in the United States whose PII and/or PHI was compromised in the Data Breach[,]”¹⁴
 6 regardless of whether their information was disseminated. Moreover, Plaintiff has failed to allege
 7 how the Data Breach allegedly affected the value of her and the Class Members’ PHI and/or PHI.
 8 Specifically, other than conclusory allegations, Plaintiff fails to allege how she and the Class
 9 Members have been unable to sell, profit from, or otherwise monetize their personal information.

10 Moreover, although Nevada recognizes negligence *per se* and negligence as the same cause
 11 of action, Plaintiff separate pleads both in the Complaint.¹⁵

12 **C. Plaintiff’s Breach of Contract Claim**

13 Plaintiff also asserted a breach of contract claim, but failed to allege what part of the
 14 contract that Hankins & Sohn allegedly breached.¹⁶ Plaintiff also failed to plead which part of the
 15 contract created implicit duties for Defendants. As Plaintiff fails to cite the contract that created
 16 this implicit obligation specifically, Plaintiff’s breach of contract should be dismissed.

17 **D. Plaintiff’s Unjust Enrichment Claim**

18 Plaintiff alleged that Hankins and Sohn were unjustly enriched when a third party
 19 committed a cyberattack on its network.¹⁷ However, Plaintiff did not plead this cause of action as

21 ¹¹ Plaintiff defines PII “Personally Identifiable Information (or “PII”) such as, *inter alia*, their first and last
 22 names, driver’s license numbers, home addresses, telephone numbers, email addresses, and dates of birth.”
 23 *Id.* at ¶ 1.

24 ¹² PHI is defined as “personal health information (or “PHI”) such as *inter alia*, their medical history, medical
 25 consultation notes and photographs.” *Id.* at ¶ 2.

26 ¹³ *Id.* at ¶ 13.

27 ¹⁴ *Id.* at ¶ 76.

28 ¹⁵ *See id.* at ¶¶86-107

29 ¹⁶ *See generally id.* at ¶¶108-118.

30 ¹⁷ *See generally id.* at ¶¶ 119-131.

1 an alternative to the breach of contract claim.¹⁸ Instead, Plaintiff pled this cause of action in
 2 addition to the breach of contract claim. Moreover, although Plaintiff conclusory claimed that
 3 there are no adequate remedies at law, Plaintiff has failed to articulate this basis when she seeks
 4 more than three categories for legal relief, which includes an injunction and economic damages.¹⁹

5 **E. Plaintiff's Breach of Confidence-Public Disclosure of Private Facts Claim**

6 Plaintiff alleges the same allegation under her breach of confidence cause of action as her
 7 implied breach of contract cause of action. Specifically, Plaintiff pleads in both causes of action
 8 that Defendants had obligations “implicit in the agreement...[to] prevent unauthorized disclosures
 9 of the PII and/or PHI.”²⁰ “However, Plaintiff has failed to allege that Defendants engaged in an
 10 intentional intrusion or that Defendants disclosed a private fact. Rather, Plaintiff admits that the
 11 data at issue “was compromised” by a criminal third party.²¹ As Hankins & Sohn did not engage
 12 in any criminal acts to intrude upon her privacy or disclosed her information, this claim should be
 13 dismissed.

14 **F. Plaintiff's Violation of Nevada's Consumer Fraud Act**

15 Under this cause of action, Plaintiff pleads that Defendant violated NRS 598.0917(7), NRS
 16 598.0923, and NRS 603A, which all constitute an action that can be brought under NRS 41.600,
 17 which is the consumer fraud statute.²² However, NRS 598.0917 and NRS 598.0923 requires a
 18 defendant to violate these provisions with the requisite of intent, which Plaintiff did not plead.²³
 19 Moreover, NRS 603A is not listed as one of the statutes that is applicable under NRS 41.600. As
 20 a result thereof, this claim should be dismissed.

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22 ¹⁸ *Id.*

23 ¹⁹ *Id.* at Prayer for Relief ¶¶1-9.

24 ²⁰ *Id.* at ¶¶ 113, 136.

25 ²¹ *Id.* at ¶ 140.

26 ²² *Id.* at ¶¶143-154.

27 ²³ *See id.* at ¶¶ 143-154.

1 **III. LEGAL STANDARD AND LAW**2 **A. Legal Standard**

3 A complaint is subject to dismissal if there are insufficient facts alleged under a cognizable
 4 legal theory. *See Balistreri v. Pacifica Police Dept.*, 901 F.2d 696, 699 (9th Cir. 1990). “To survive
 5 a motion to dismiss, a complaint must contain sufficient factual matter, except that is true, to state
 6 a claim to relief that is plausible on its face” *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009)(quoting
 7 *Bell Atlantic Corp. v. Twombly*, 55 U.S. 544, 570 (2007). “Facial plausibility” requires factual
 8 allegations “that allow[] the court to draw the reasonable inference that the defendant is liable for
 9 the misconduct alleged.” *Iqbal*, 556 U.S. at 678 (citing *Twombly*, 550 U.S. at 556 (2007)).
 10 Although a complaint does not need detailed factual allegations, the “factual allegations must be
 11 enough to raise the right to relief above the speculative relief.” *Twombly*, 550 U.S. at 555.

12 “Threadbare recitals of elements of a cause of action, support of a mere conclusory
 13 statement, do not suffice.” *Iqbal*, 556 U.S. at 578 (citing *Twombly*, 550 U.S. at 555) *see also*
 14 *Paredo v. F.D.I.C.*, 139 F.3d 696, 699 (9th Cir. 1998). “[P]lausibility pleading standards are
 15 especially important in cases like this one, where the Defendant faces the ‘potentially enormous
 16 expense of discovery; if the Court denies this motion to dismiss.” *Razuki v. Caliber Home Loans,*
 17 *Inc.*, 2018 WL 6018361, at *1 (S.D. Cal. Nov. 15, 2018).

18 **B. Applicable Law**

19 Although Plaintiff represents that she is a Nevada citizen, she seeks class certification for
 20 “[a]ll individuals in the United States whose PII and/or PHI was compromised in the Data
 21 Breach[.]”²⁴ (1) negligence, (2) negligence per se, (3) breach of implied contract, (4) unjust
 22 enrichment, (5) breach of confidence-public disclosure of private facts, and (6) Violation of
 23 Nevada’s Consumer Fraud Act – only under Nevada law. As a result thereof, Hankins and Sohn
 24 address these claims as pled, and demonstrate that Nevada law, which is the sole basis for
 25 Plaintiff’s claims, provides Plaintiffs with no avenue for relief.

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28 ²⁴ *Id.* at ¶ 75.

1 **IV. LEGAL ARGUMENT**

2 **A. Plaintiff and the putative Class Members have failed to plausibly allege**

3 **“cognizable injury” and damages.**

4 Each of Plaintiff’s causes of action requires Plaintiff to plausibly allege that the class

5 suffered a cognizable injury as a result of Defendant’s conduct. *Carey v. Select Comfort Corp.*,

6 2006 Minn. Dist. LEXIS 169, *11; *see Rimini St. v. Oracle Int’l Corp.*, 473 F. Supp. 3d 1158,

7 1191 (D. Nev. 2020)(claim preclusion does not apply when all of the elements for a cause of action

8 were not legally cognizable). In fact, courts do not consider a cause of action to accrue until a

9 judicial remedy is available. *Id; see also Duventre v. Home Depot U.S.A., Inc.*, No. 2:20-cv-2905-

10 SHM, 2021 U.S. Dist. LEXIS 159726, at *5 (W.D. Tenn. Aug. 24, 2021)(“[A] cause of action

11 does not accrue until a judicial remedy is available. A judicial remedy is available when (1) a

12 breach of a legally recognized duty owed to by defendant (2) causes plaintiff *legally cognizable*

13 *damage.*”)(emphasis added). As discussed further below, Plaintiff has failed to state a claim of

14 cognizable injury and damages for each of her causes of action.

15 **B. Plaintiff’s negligence claims should be dismissed.**

16 **1. Plaintiff’s negligence per se is duplicative of her negligence cause of action**

17 **and thus should be dismissed.**

18 “Although often pled as such, ‘negligence per se is not a separate cause of action but a

19 doctrine whereby a court will consider the negligence elements of duty and breach satisfied as a

20 matter of law, leaving only causation and damages to be determined by the fact-finder...’” *Montes*

21 *v. Bank of Am. NA*, No. 2:13-CV-00660-RCJ, 2014 WL 1494234, at *9 (D. Nev. Apr. 15, 2014)

22 (quoted *Inesco v. Aetna Health & Life Ins. Co.*, 673 F.Supp.2d 1180, 1191 (D. Nev. 2009)). For

23 this reason, Nevada courts routinely dismiss stand-alone negligence per se claims. See *Wells Fargo*

24 *Bank, N.A. v. Leach Johnson Song & Gruchow, Ltd.*, No. 2:18-CV00723-JCM-VCF, 2019 WL

25 861388, at *2 (D. Nev. Feb. 22, 2019) (dismissing negligence per se claim because “negligence

26 per se is not a cognizable legal claim under Nevada law.”); *Christiana Tr. v. SFR Investments Pool*

27 *1, LLC*, No. 2:16-CV-00684-GMN-CWH, 2018 WL 6603643, at *8 (D. Nev. Dec. 17, 2018)

28 (same); *Prof-2013-S3 Legal Title Tr. IV, by U.S. Bank Nat'l Ass'n v. Flying Frog Ave. Tr.*, No.

29 2:17-CV-01933-JCM-GWF, 2018 WL 4494085, at *4 (D. Nev. Sept. 19, 2018) (same).

1 As negligence per se is not a separate cause of action from negligence, Plaintiff's
 2 negligence per se claim should be dismissed.

3 **2. Plaintiff has not alleged that she experienced a cognizable injury under the
 4 negligence claims as a result of the cyberattack.**

5 To prevail on a negligence claim, plaintiffs must establish the following four (4) elements:
 6 “(1) the existence of a duty of care; (2) breach of that duty; (3) legal causation; and (4) damages.”
 7 *Sanchez ex. rel Sanchez v. Walmart Stores, Inc.*, 125 Nev. 818, 824, 221 P.3d 1276, 1280 (2009);
 8 *Williams v. Heritage Square, LLC*, 2:15-cv-01598-APG-PAL, 2017 WL 36667704, at *4 (D. Nev.
 9 Aug. 24, 2017). Moreover, under a negligence per se theory, the plaintiff must prove that: “(1) a
 10 statute was violated; (2) she belongs to the class of persons that the provision was intended to
 11 protect; and (3) the injury she suffered is of the type that the provision was intended to prevent.”
 12 *Id.*

13 As noted above, Plaintiff does not allege that each Class Member experienced fraud or
 14 theft due to the cyberattack. Plaintiff also does not allege each Class Members incurred any out-
 15 of-pocket expenses because of the cyberattack. Instead, Plaintiff alleges that she and the class
 16 members experienced “substantial increased risk of suffering identity theft and fraud or misuse of
 17 their PII/PHI as a result of the Data Breach.”²⁵ However, an increase in future risk does not
 18 constitute a cognizable injury for the negligence claim. *See Krottner v. Starbucks Corp.*, 406 F.
 19 App’x 129, 131 (9th Cir. 2010)(the “danger of future harm” does “not establish [] a cognizable
 20 injury”). Plaintiff must allege that she already experienced actual harm, which she has failed to
 21 do with the requisite sufficiency. *Amburgy v. Express Scripts, Inc.*, 671 F. Supp. 2d 1046, 1055
 22 (E.D. Mo. 2009)(dismissing negligence claims because “[d]amages cannot be reasonably be
 23 assessed for a hypothetical harm which may (or may not) come to plaintiff in the future”). Instead,
 24 Plaintiff makes general and conclusory damage-related allegations, none of which suffices to
 25 state a claim.

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28 ²⁵ *Id.* at ¶ 68.

1 For example, Plaintiff claims that she and the class members “have suffered and will
 2 continue to suffer injuries, including out of pocket expenses; loss of time...and continued risk to
 3 Plaintiff’s and the Class Members’ PII and/or PHI.”²⁶ However, other than making these
 4 conclusory allegations, Plaintiff does not proffer any facts that actually indicate that the Class
 5 Members whose information was not disseminated actually paid these out-of-pocket expenses. As
 6 conclusory allegations are insufficient to survive a motion to dismiss, these causes of action should
 7 be dismissed. *Iqbal*, 556 U.S. at 578.

8 Moreover, any allegations of any increased future risk, such as the risk of identity theft,
 9 without more, is insufficient to state a claim. *See Corona v. Sony Pictures Entm’t, Inc.*, No. 14-
 10 CV-09600-RGK-EX, 2015 WL 3916744, at *4 (C.D. Cal. June 15, 2015)(“the [g]eneral
 11 allegations of loss are too speculative to constitute cognizable injury”); *see also Shafran v. Harley*
 12 *Davidson, Inc.*, No. 07-Civ. 01365 (GBD) 2008 WL 763177, at *3 (S.D. N.Y. Mar. 20,
 13 2008)(“courts have uniformly ruled that the time and expense of credit monitoring to combat an
 14 increased risk of future identity theft is not, in itself, an injury that the law is prepared to remedy.”);
 15 *In Re Hannaford Bros. Co. Customer Data Sec. Breach Litig.*, 613 F. Supp. 2d 108, 134, (D. Me.
 16 2009), *affirmed in part, reversed in part, on other grounds, Anderson v. Hannaford Bros. Co.*, 659
 17 F.3d 151 (1st Cir. 2011)(“[T]here is no way to value and recompense the time and effort that
 18 consumers spent in reconstituting their bill-paying arrangements or talking to bank representatives
 19 to explain what charges were fraudulent. Those are ordinary frustrations and inconveniences that
 20 everyone confronts in daily life with or without fraud or negligence.”)

21 The Ninth Circuit has also consistently held that “alleged injuries that stem from the danger
 22 of future harm are insufficient to support a negligence action.” *Pruchnicki v. Envision Healthcare*
 23 *Corp.*, 439 F. Supp. 3d 1226, 1232 (D. Nev. 2020)(citing *Krottner*, 406 F.App’x. at 131)(affirmed
 24 by the Ninth Circuit in *Pruchnicki v. Envision Healthcare Corp.*, 845 F. App’x 613, 614 (9th Cir.
 25 2021)). Instead, “tangible, out-of-pocket expenses are required in order for lost time spent
 26 monitoring credit to be cognizable as damages.” *Id*; *see also Attias v. CareFirst, Inc.*, 365 F. Supp.
 27

28 ²⁶ *Id.* at ¶ 73.

1 3d 1, 14 (D.D.C. 2019)(“time and money spent protecting against future identity theft cannot
 2 constitute damage in their own right and purposes of plaintiffs’ negligence and breach of fiduciary
 3 duty claims”).

4 Last, Plaintiff alleges that she and each Class Member experienced “damages to and
 5 diminution in value of their PII and/or PHI.”²⁷ Although “[d]iminution in the value of personal
 6 information can be a viable theory of damages[,]” “a plaintiff must establish both the existence of
 7 a market for her personal information and an impairment of her ability to participate in that
 8 market.” *Pruchnicki*, 439 F. Supp. 3d at 1232. In *Pruchnicki*, the court found that the plaintiff
 9 did not allege a cognizable form of damages in this diminution contention because the plaintiff
 10 failed to present “cogent allegations of a market for her information and... ascertainable loss to
 11 her own ability to sell her information.” *Id.*

12 Just like the plaintiff in *Pruchnicki*, Plaintiff fails to allege sufficiently that each Class
 13 Member experienced an ascertainable loss of their own ability to sell their information. Although
 14 Plaintiff generically claims that the Dark Web “serve[s] as a bustling marketplace for such
 15 commerce,”²⁸ Plaintiff does not allege how this supposed marketplace affects her and the Class
 16 Members. As conclusory allegations are insufficient to survive a motion for summary judgment,
 17 this claim should be dismissed. *Id.*

18 Not only does Plaintiff fail to allege specifically that she and each Class Member
 19 experienced any fraud, theft, or out-of-pocket losses. As a result thereof, this allegation is too
 20 conclusory to be given any weight. *Iqbal*, 556 U.S. at 678 (stating that “[t]hreadbare recitals of
 21 the elements of a cause of action, supported by mere conclusory statements, do not suffice”); *see also Holly v. Atlas Newport Hosp., Inc.*, No. 2-CV-07496-ODW-MRWX, 2020 WL 1853308, at
 22 *6 (C.D. Cal. Apr. 10, 2020)(granting motion to dismiss negligence and breach of contract claims
 23 because plaintiff’s “conclusory and vague allegations are insufficient to establish that she suffered
 24 actual damages as a result of the data breach”). Plaintiff must allege facts to support her claim that

27 *Id.* at ¶73.

28 *Id.* at ¶30.

1 she experienced “loss of money or property” and “monetary and non-monetary damages.”
 2 Plaintiff has failed to do so. As a result thereof, her claims must be dismissed.

3 **3. Plaintiff’s negligence claims are barred by the economic loss rule.**

4 “In Nevada, the economic loss doctrine bars negligent tort actions where the plaintiff seeks
 5 to recover only economic loss.” *Fuoroli v. Westgate Planet Hollywood Las Vegas, LLC*, No. 2:10-
 6 CV-2191-JCM-GWF, 2011 WL 1871236, at *3 (D. Nev. May 16, 2011); *see also Terracon*
 7 *Consultants W., Inc. v. Mandalay Resort Grp.*, 125 Nev. 66, 73, 206 P.3d 81, 86 (2009)(“[T]his
 8 court has concluded that the doctrine bars unintentional tort actions when the plaintiff seeks to
 9 recover ‘purely economic losses’”). Hence, “unless there is personal injury or property damage, a
 10 plaintiff may not recover in negligence for economic losses.” *Terracon Consultants W., Inc.*, 125
 11 Nev. at 747, 206 P.3d at 86.

12 Courts applying Nevada law in data breach cases have that the economic loss doctrine bars
 13 negligence-based claims. *Affinity Gaming v. Trustwave Holdings, Inc.*, No. 2L15-CV-02464-
 14 GMN-PAL, 2016 WL 5799300, at *6 (D. Nev. Sept. 30, 2016)(dismissing gross negligence under
 15 the economic loss doctrine); *In re Zappos.com, Inc.*, No. 3:12-CV-000325-RCJ, 2013 WL
 16 4830497, at *3 (D. Nev. Sept. 9, 2013)(“The court is compelled to agree with Defendant that the
 17 economic loss doctrine bars recovery in recovery in negligence in this case.”) Although there are
 18 other cases that may find that the economic loss doctrine does not bar negligence claims in data
 19 breach cases, there is no such holding in Nevada and those cases do not apply Nevada law.

20 As discussed above, Plaintiff does not allege any facts supporting that she received a
 21 cognizable injury to survive a motion to dismiss regarding this negligence claim. Even if Plaintiff
 22 and the Class Members were injured, their injuries would be solely economic. As Plaintiff does
 23 not allege that each Class Member experienced a personal injury or incurred any property damage
 24 as a result of the Data Breach, Plaintiff’s negligence and negligence per se claims are barred by
 25 Nevada’s economic loss doctrine and should be dismissed.

26 **C. Plaintiff has failed to plead her breach of contract claim sufficiently.**

27 Nevada requires plaintiffs in a breach of contract action to show: “(1) the existence of a
 28 valid contract; (2) a breach by the defendant; and (3) damage as a result of the breach.” *Saini v.*

1 *Int'l Game Tech.*, 434 F. Supp 2d 913, 919-20 (D. Nev. 2006). To create an enforceable contract,
 2 there must be an “offer and acceptance, meeting of the minds, and consideration.” *May v.*
 3 *Anderson*, 121 Nev. 668, 672, 119 P.3d 1254, 1257 (2005). “Express and implied contracts differ
 4 in the manner that sets forth the terms of the agreement—the terms of an express contract are stated
 5 in words while those of an implied contract are manifested by conduct. *Mizrahi v. Wells Fargo*
 6 *Home Mortg.*, No. 2:09-cv-01387-RLH-LRL, 2010 U.S. Dist. LEXIS 59893, at *7 (D. Nev. June
 7 11, 2010). To pursue an implied contract theory, however, the plaintiff “must elaborate upon the
 8 nature and scope of the implied contract in the pleadings....” *In re Anthem, Inc. Data Breach Litig.*,
 9 162 F.Supp.3d 953, 982–83 (N.D. Cal. 2016). Specifically, the plaintiff must allege facts sufficient
 10 to support a finding that “the parties intended to contract and promises were exchanged, the general
 11 obligations for which must be sufficiently clear.” *Risinger v. SOC LLC*, 936 F.Supp.2d 1235, 1247
 12 (D. Nev. 2013).

13 Plaintiff has not sufficiently pled her breach of contract claim. Specifically, Plaintiff has
 14 failed to allege what part of the written contract gave Hankins and Sohn these implied obligations.
 15 In fact, Plaintiff provides no factual data on the documents she signed and when she signed them.
 16 The mere fact that Plaintiff pled that she was a victim of a data breach does not bring into existence
 17 an implied contract. As Plaintiff cannot survive a motion to dismiss by alleging that Hankins and
 18 Sohn implicitly agreed to certain duties from a conclusory-defined written agreement, coupled
 19 with the fact that her damages are not cognizable under the law, Plaintiff’s breach of contract claim
 20 is subject to dismissal.

21 **D. Plaintiff’s unjust enrichment claim fails to state a claim from which relief can be
 22 granted.**

23 Plaintiff’s unjust enrichment claim fails for two reasons. First, Plaintiff has failed to plead
 24 sufficient facts to state an unjust enrichment claim. Specifically, Plaintiff failed to allege that she
 25 conferred a benefit to Hankins and Sohn apart from the contract. Second, Plaintiff’s claim is barred
 26 because Plaintiff cannot plead that no legal remedies are available to her or the Class.

27 To set forth a claim for unjust enrichment, a plaintiff must allege that a defendant unjustly
 28 retained money or property of another against fundamental principles of equity. *See Asphalt Prods.*

1 *Corp. v. All Star Ready Mix*, 111 Nev. 799, 898 P.2d 699, 700 (Nev. 1995). An unjust enrichment
 2 claim is established where there is "a benefit conferred on the defendant by the plaintiff,
 3 appreciation by the defendant of such benefit, and acceptance and retention by the defendant of
 4 such benefit." *Topaz Mut. Co. v. Florence Marsh*, 108 Nev. 845, 839 P.2d 606, 613 (Nev. 1992).
 5 Unjust enrichment is an equitable substitute for a contract, and an action for unjust enrichment
 6 therefore cannot lie where there is an express written agreement governing the relationship at issue.
 7 *Lipshie v. Tracy Inv. Co.*, 93 Nev. 370, 566 P.2d 819, 824 (Nev. 1977). Moreover, a claim for
 8 unjust enrichment cannot lie when there is an adequate remedy at law. *Sonner v. Premier Nutrition*
 9 *Corp.*, 971 F.3d 834 (9th Cir. 2020)(dismissing the plaintiffs' unjust enrichment claim because
 10 Plaintiff failed to "allege that there is no adequate remedy at law for their unjust enrichment claim
 11 to proceed").

12 *In re Zappos.com, Inc.*, the United States District Court for the District of Nevada decided
 13 whether to dismiss the plaintiff's unjust enrichment claim after the plaintiffs brought this claim
 14 against the company defendant after a data breach. *In re Zappos.com, Inc.*, No. 2013 U.S. Dist.
 15 LEXIS 128155, at *20 (D. Nev. Sep. 9, 2013). In that matter, the plaintiffs claimed that they
 16 conferred a benefit to the defendants by providing personal data, which was subjected to a data
 17 breach, when they purchased goods from the company defendant. *See id.* The *In re Zappos* court
 18 found that although the "plaintiffs allege having bestowed the benefit of their purchase of goods,
 19 it appears undisputed that [d]efendant provided [p]laintiffs a benefit in return (providing the goods)
 20 such that there is no unrecompensed benefit conferred." As the plaintiffs bestowed no benefit
 21 upon the defendant outside of the contracts they formed to purchase goods, Plaintiff's unjust
 22 enrichment claim was dismissed. *Id.*

23 Similar to the *In re Zappos.com* plaintiffs, Plaintiff does not allege that she bestowed any
 24 additional benefit on Hankins and Sohn other than the services that Hankins and Sohn agreed to
 25 perform for Plaintiff.²⁹ *Id.* Providing the PII and/or PHI was a part of Hankins & Sohn providing
 26 that cosmetic service. Moreover, Plaintiff does not allege that she bestowed her personal
 27

28 ²⁹ See generally *id.* at ¶ 119-131.

1 information for Hankins & Sohn's benefit or that providing the PII and/or PHI was an additional
 2 benefit that was not contemplated in the contract between her and Hankins and Sohn. Plaintiff also
 3 failed to plead with sufficient facts that there are no available legal remedies under the law to have
 4 this claim survive when Plaintiff and her Class Members are seeking multiple categories of
 5 damages, an injunction, and class certification due to this Data Breach. As a result thereof,
 6 Plaintiff's unjust enrichment claim should be dismissed.

7 **E. Plaintiff failed to plausibly allege her public disclosure of private facts claim.**

8 In this cause of action, Plaintiff alleges this theory of the invasion of privacy claim against
 9 the wrong person. Specifically, Plaintiff alleges invasion of privacy against Defendants when they
 10 were also the victims of the cyberattack.³⁰ Instead of alleging invasion of privacy against
 11 Defendants, Plaintiff should have alleged this cause of action against the third-party criminal
 12 individuals or entities who engaged in the cyberattack.

13 In Nevada, invasion of privacy can take the following forms: (1) unreasonable intrusion
 14 upon the seclusion of another ("intrusion"); (2) appropriation of the name or likeness of another;
 15 (3) unreasonable publicity given to private facts; and (4) publicity reasonably placing another in a
 16 false light before the public. *People for the Ethical Treatment of Animals v. Bobby Berosini, Ltd.*,
 17 111 Nev. at 638, 895 P.2d at 1284. In this Complaint, Plaintiff pleads the unreasonable publicity
 18 of private facts theory.³¹

19 To state a claim for invasion of privacy under the publicity given to private facts theory,
 20 plaintiffs must establish that the defendant disclosed private facts which would be offensive and
 21 objectionable to a reasonable person of ordinary sensibilities. *Montesano v. Donrey Media*
 22 *Group*, 99 Nev. 644, 668 P.2d 1081, 1084 (Nev. 1983). The public disclosure requirement of this
 23 tort contemplates disclosure to more than individuals or small groups and "it is not an invasion of
 24 the right of privacy...to communicate a fact concerning the plaintiff's private life to a single person
 25 or even a small group of persons." *Downs v. River City Grp., LLC*, No. 3:11-cv-0885-LRH-WGC,
 26

27 ³⁰ See generally *id.* at ¶¶76-85.

28 ³¹ *Id.* at ¶¶ 132-142.

1 2012 U.S. Dist. LEXIS 66860, at *9 (D. Nev. May 9, 2012)(citing *Kuhn v. Account Control*
 2 *Technology, Inc.*, 865 F. Supp. 1443, 1448 (D. Nev. 1994).

3 Courts have dismissed this cause of action when plaintiffs fail to sufficiently allege that
 4 the defendant *intentionally* intruded and publicized plaintiffs' personal information. *Reetz v.*
 5 *Advocate Aurora Health, Inc.*, 405 Wis. 2d 298, 322, 983 N.W.2d 669, 681 (Ct. App. 2022)
 6 (dismissing the invasion of privacy cause of action because "an allegation of failing to prevent a
 7 data breach is not an allegation that [the defendant] intended the disclosure of publicity of private
 8 facts"); *Purvis v. Healthcare*, 563 F. Supp. 3d 1360, 1377 (N.D. Ga. 2021)(dismissing the
 9 plaintiff's invasion of privacy claim because plaintiff did not sufficiently allege that the defendants
 10 "intentionally participated in the alleged intrusion into Plaintiffs' affairs").

11 In this matter, Plaintiff alleges that Hankins and Sohn engaged in the unreasonable
 12 intrusion upon the seclusion of another/public disclosure of a private fact.³² However, Plaintiffs
 13 do not allege that Hankins and Sohn published the information or engaged in intentional conduct.
 14 Instead, Plaintiffs admit that criminals and "unauthorized individual(s) gained access to
 15 Defendants' patients' and potential patients' information systems[.]"³³ Plaintiff then regurgitates
 16 and recites the same causes of action found in her implied breach of contract claim for this cause
 17 of action, thus making this cause of action duplicative. *See Iqbal*, 556 U.S. at 578.

18 Just as the *Reetz* court found that failing to prevent a data breach does not give rise to an
 19 invasion of privacy claim, Plaintiff's allegation of failing to prevent a data breach does not give
 20 rise to an invasion of privacy claim. *Reetz*, 405 Wis. 2d at 322, 983 N.W.2d at 681. As Plaintiff
 21 and her Class Members merely seek to create a duplicative cause of action by pleading her implied
 22 breach of contract claim, which should also be dismissed, Plaintiff fails to state a claim for relief
 23 under this cause of action.

24 ///

25 ///

26

27 ³² *Id.* at ¶ 132-142.

28 ³³ *Id.* at ¶ 42.

F. Plaintiff's cause of action for Violation of Nevada's Consumer Fraud Act should be dismissed.

Plaintiff brings this cause of action under the authority of NRS 41.600, which allows an individual to bring certain causes of action under different statutes as a victim of consumer fraud. NRS 41.600. In her Complaint, Plaintiff asserts allegations that Hankins and Sohn violated NRS 598.0923, NRS 598.0917, and NRS 603A under the authority of NRS 41.600.³⁴

Specifically, NRS 41.600 provides:

41.600. Actions by victims of fraud.

1. An action may be brought by any person who is a victim of consumer fraud.
2. As used in this section, “consumer fraud” means:
 - (a) An unlawful act as defined in NRS 119.330;
 - (b) An unlawful act as defined in NRS 205.2747;
 - (c) An act prohibited by NRS 482.36655 to 482.36667, inclusive;
 - (d) An act prohibited by NRS 482.351;
 - (e) A deceptive trade practice as defined in NRS 598.0915 to 598.0925 or
 - (f) A violation of NRS 417.133 or 417.135.

As indicated above, NRS 41.600 does not include NRS 603A as a statute for consumer fraud under NRS 41.600. Moreover, NRS 603A deals with the regulation of data collection and not of businesses selling goods and services. As a result thereof, Plaintiff's claim regarding consumer fraud against Hankins and Sohn under NRS 603A should be dismissed.

As for Plaintiff's allegations that Hankins and Sohn violated NRS 598.0923 and NRS 598.0917, both statutes require that defendants engage in the requisite intent. Specifically, NRS 598.0923, which is commonly known as the "Deceptive Trade Practice" statute, requires that a person, "when in the course of his or her business or occupation" *knowingly* commits certain violations. NRS 598.0923. Similarly, NRS 598.0917 subjects liability to a person who employs "bait and switch" advertising...which the seller in truth *may not intend or desire to sell or lease.*" NRS 598.0923. Specifically, NRS 598.0923 requires that the defendant knowingly committed the violation, and NRS 598.0917 requires that the defendant intended or desired not to sell the advertised product.

³⁴ *Id.* at ¶151.

1 Although both statutes require that defendants have the requisite intent to engage in these
 2 violations, Plaintiff failed to allege that Hankins and Sohn intended or knew it was committing
 3 such violations. As a result of Plaintiff's failure to adequately plead the requisite allegations with
 4 sufficient facts, Plaintiff's Violation of Nevada's Consumer Fraud Act should be dismissed.

5 **V. CONCLUSION**

6 Plaintiff has failed to plead any cognizable damages in her Class Action Complaint. Not
 7 only does Plaintiff seek to allege negligence per se and negligence separately, which is not
 8 recognized in Nevada, the economic loss doctrine bars Plaintiff's claims for economic damages.
 9 Moreover, Plaintiff's invasion of privacy/public disclosure of private facts claim fails because
 10 Plaintiff failed to, and cannot, allege that Hankins and Sohn intended to disclose private facts. The
 11 implied breach of contract claim also fails for the same reasons, in addition to Plaintiff failing to
 12 sufficiently plead what part of the written contract provided the implied duties from which Plaintiff
 13 claims that Hankins and Sohn agreed to perform. Plaintiff's unjust enrichment claim should also
 14 be dismissed because Plaintiff cannot allege that she enriched Hankins and Sohn or that there is
 15 no available relief under the law. Moreover, Plaintiff fails to plead sufficient facts to show that
 16 Hankins and Sohn had the requisite intent in their purported violation of the Nevada Consumer
 17 Fraud Act. For the foregoing reasons, Defendants respectfully request that the Court grant its
 18 Motion to Dismiss in its entirety.

19 DATED this 14th day of July, 2023.

20 KRAVITZ SCHNITZER JOHNSON
 21 & WATSON, CHTD.

22 _____
 23 */s/ L. Renee Green, Esq.*

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1 **CERTIFICATE OF SERVICE**

2 I HEREBY CERTIFY that on the 14th day of July, 2023, I served a true and correct copy
3 of the foregoing **DEFENDANT HANKINS PLASTIC SURGERY ASSOCIATES, P.C. dba**
4 **HANKINS & SOHN PLASTIC SURGERY ASSOCIATES' MOTION TO DISMISS** was
5 served via the United States District Court CM/ECF system to all parties or persons requiring
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